

CAREER OPPORTUNITIES

# Assistant Manager

Store-Group

CONVENIENT COMMUNITY COLLABORATION

**Where?** Kampus General Store

### **Who Are We?**

Hi we're Store Group. You may recognise us from such projects as Ancoats General Store & Stretford Foodhall, or you may not.... in which case let us introduce ourselves.

Build. Collaborate. Operate. Retail. That's what we do. Our unique approach to both Retail and Hospitality are the framework for an exciting and fulfilling career, with multiple opportunities to grow with us on the next stage of our expansion. Convenience will always be at the heart of our business but our collaborative work, creativity and adaptive nature are what really set us apart from anyone else. Our goal is simple- to turn every guests' visit into an unforgettable experience. Came in for eggs but picked up some craft beer, needed toilet roll but left with some local streetfood...you get the picture.

Most importantly of all, we care about you. Yes, you. Your open mindedness, creativity and the ability to think critically are a match made in heaven for the dedication we have to our people, in fact, I think we'd really get on, don't you? Let's have a chat....

### **Who Are You?**

You have a proven track record of successfully assisting in the management of Retail or Hospitality venues, or you are a multi-talented, cross-trained genius who has done both. Preferably, we'd like you to have at least two years' experience in a mid-management role, or you are currently a mega-ambitious Supervisor looking to take the next step in your career. Most importantly, you will have the confidence, personality and business acumen to grow your site and motivate your team to be the best they can be. You keep nodding... this does sound like you doesn't it? Now we're getting somewhere! Let's look at the important stuff.

### **What Can We Do for You?**

I mean, besides the obvious things like ongoing training and development, a clear path for progression within the business and the opportunity to manage and influence your own site, we'll sweeten the deal with:

- KPI- based performance bonus
- Employee retail discount
- Employee development plans
- 50% discount with onsite Street food vendors
- Onsite coffee shop allowance
- The opportunity to work with local suppliers, businesses & concepts

### **What Can you Do for Us?**

This isn't a one-way street though; we will need you to:

- Assist the General Manager in delegating to Supervisors and colleagues to ensure the efficient running of your site
- Oversee and assist with day-to-day operations
- Design strategy and set goals for growth
- Resolve health and safety, legal and security issues
- Respond to customer complaints and comments
- Manage stock levels and make key decisions about stock control
- Analyse sales figures and forecast future sales
- Use information technology to record sales figures, analyse data and forward plan
- Order stock from suppliers as and when needed
- Create staff rotas according to budget requirements, seasonal needs in co-operation with the General manager
- Organise cover for all non-attendable shifts
- Ensure employees work productively and develop professionally
- Oversee the recruitment and training of new employees
- Evaluate and improve operations and financial performance
- Assist with the employee assessment process
- Ensure all staff follow health and safety regulations
- Provide solutions to issues (e.g. profit decline, employee conflicts, loss of business to competitors)

## What Can We Do Together?

Your attention to detail and impeccable customer service combined with our excellent facilities and dedication to employees are a fantastic framework for a rewarding career at Store Group. We have exciting plans for new developments in the coming months and welcome ambitious and hardworking people to join us in this next stage.

We build on ideas, interaction, engagement and growth and firmly believe in championing our local community, working alongside local suppliers and businesses to create an exciting and inclusive venue for everyone to enjoy (I need to stop before I get emotional).

If you are who you say you are and feel an overwhelming sense of inspiration from this advert, make yourself stand out and we'll be in touch. See you soon.

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Please write to the store and the position you are interested in, in the subject of your email.

[jobs@store-group.co.uk](mailto:jobs@store-group.co.uk)