

Store–Group

CAREER OPPORTUNITIES

# Assistant Manager

COMMUNITY CONVENIENT COLLABORATION

[www.store-group.co.uk](http://www.store-group.co.uk)

# Store–Group

## **Job Role: Assistant manager**

Where? Manchester

How Much? up to £26000 / year (up to £5000 bonus)

How Often? 40 hours per week

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## **Who are we?**

Hi we're Store Group. You may recognise us from such projects as Ancoats General Store & Stretford Foodhall, or you may not.... in which case let us introduce ourselves.

Build. Collaborate. Operate. Retail. That's what we do. Our unique approach to both Retail and Hospitality are the framework for an exciting and fulfilling career, with multiple opportunities to grow with us on the next stage of our expansion. Convenience will always be at the heart of our business but our collaborative work, creativity and adaptive nature are what really set us apart from anyone else. Our goal is simple - to turn every guests' visit into an unforgettable experience. Came in for eggs but picked up some craft beer, needed toilet roll but left with some local street food...you get the picture.

Most importantly of all, we care about you. Yes, you. Your open mindedness, creativity and the ability to think critically are a match made in heaven for the dedication we have to our people, in fact, I think we'd really get on, don't you? Let's have a chat....

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## **Who are you?**

You have a proven track record of successfully managing hospitality venues. Preferably, we'd like you to have at least two years' experience in Management role, or you are currently a mega-ambitious assistant manager looking to take the next step in your career. Most importantly, you will have the confidence, personality and business acumen to grow your site and motivate your team to be the best they can be. You keep nodding... this does sound like you doesn't it? Now we're getting somewhere! Let's look at the important stuff.

## **What can we do for you?**

I mean, besides the obvious things like ongoing training and development, a clear path for progression within the business and the opportunity to influence your own site, we'll sweeten the deal with:

- Performance bonus
- Employee retail discount
- Employee development plans
- 50% discount with onsite Street food vendors
- Onsite coffee shop allowance

The opportunity to work with local suppliers, businesses & concepts!

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## What can you do for us?

This isn't a one-way street though; we will need you to:

- Oversee day-to-day operations
- Deliver policies and processes
- Ensure employees work productively and develop professionally
- Oversee training of new employees, provide or organise training and development
- Ensure staff follow health and safety, coshh and eho regulations
- Provide solutions to issues (e.g. profit decline, employee conflicts, loss of business to competitors)
- Oversee all ordering through EPOs systems
- Manage and motivate a team to increase sales and ensure efficiency
- Manage stock levels and make key decisions about stock control
- Ensure standards for quality and customer service
- Respond to customer complaints and comments
- Organise special promotions, displays and events
- Maintain awareness of market trends in the retail industry, understanding forthcoming customer initiatives and monitoring what competitors are doing
- Promote the organisation locally by liaising and the community in general
- Ensure all F and B operations are operating within brand guidelines set by line management.
- Ensure all sites are in line with current pricing structure for all wet products and dry products sold through the food and beverage operation.
- All reasonable tasks set by senior management.

## What can we do together?

Your attention to detail and impeccable customer service combined with our excellent facilities and dedication to employees are a fantastic framework for a rewarding career at Store Group. We have exciting plans for new developments and welcome ambitious and hardworking people to join us.

We build on ideas, interaction, engagement and growth and firmly believe in championing our local community, working alongside local suppliers and businesses to create an exciting and inclusive venue for everyone to enjoy (I need to stop before I get emotional).

If you are who you say you are and feel an overwhelming sense of inspiration from this advert, make yourself stand out and we'll be in touch. See you soon.

Interested in joining our growing family?

Send your CV and cover letter to [jobs@store-group.co.uk](mailto:jobs@store-group.co.uk)

Please specify the job title in the email subject.