

Store–Group

CAREER OPPORTUNITIES

Food & beverage assistant

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Job Role: Food & Beverage assistant

Where? Manchester

How Much? £9.50 per hour

How Often? 16/32 hours per week

Who are we?

Hi we're Store Group. You may recognise us from such projects as Ancoats General Store & Stretford Foodhall, or you may not.... in which case let us introduce ourselves.

Build. Collaborate. Operate. Retail. That's what we do. Our unique approach to both Retail and Hospitality are the framework for an exciting and fulfilling career, with multiple opportunities to grow with us on the next stage of our expansion. Convenience will always be at the heart of our business but our collaborative work, creativity and adaptive nature are what really set us apart from anyone else. Our goal is simple- to turn every guests' visit into an unforgettable experience. Came in for eggs but picked up some craft beer, needed toilet roll but left with some local street food...you get the picture.

Most importantly of all, we care about you. Yes, you. Your open mindedness, creativity and the ability to think critically are a match made in heaven for the dedication we have to our people, in fact, I think we'd really get on, don't you? Let's have a chat....

Who are you?

You have experience in Hospitality venues; café, bar, restaurant, barista, you get the idea... Preferably, we'd like you to have at least one years' experience in a role. Most importantly, you will have confidence, personality and impeccable people skills, always striving to champion the values of our business at all times. You keep nodding... this does sound like you doesn't it? Now we're getting somewhere! Let's look at the important stuff.

What can we do for you?

I mean, besides the obvious things like ongoing training and development, a clear path for progression within the business and the opportunity to influence your own site, we'll sweeten the deal with:

- Performance bonus
- Employee retail discount
- Employee development plans
- 50% discount with onsite Street food vendors
- Onsite coffee shop allowance

The opportunity to work with local suppliers, businesses & concepts!

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What can you do for us?

This isn't a one-way street though; we will need you to:

- Listening actively to customers to identify their needs
- Using specific product knowledge to provide solutions to customers
- Prioritizing tasks to maximise efficiency each work shift
- Use your customer service skills to make sure every customer has an unforgettable experience
- Defusing upset customers using conflict resolution skills
- Take sales through the epos system and serve customers as necessary to a high standard

What can we do together?

Your attention to detail and impeccable customer service combined with our excellent facilities and dedication to employees are a fantastic framework for a rewarding career at Store Group. We have exciting plans for new developments and welcome ambitious and hardworking people to join us.

We build on ideas, interaction, engagement and growth and firmly believe in championing our local community, working alongside local suppliers and businesses to create an exciting and inclusive venue for everyone to enjoy (I need to stop before I get emotional).

If you are who you say you are and feel an overwhelming sense of inspiration from this advert, make yourself stand out and we'll be in touch. See you soon.

Interested in joining our growing family?

Send your CV and cover letter to jobs@store-group.co.uk

Please specify the job title in the email subject.