

Store–Group

CAREER OPPORTUNITIES

# Supervisor

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## **Job Role: Supervisor**

Where? Manchester

How Much? £10.25 p/h

How Often? 40 Hours Per Week

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## **Who are we?**

Hi we're Store Group. You may recognise us from such projects as Ancoats General Store & Stretford Foodhall, or you may not.... in which case let us introduce ourselves.

Build. Collaborate. Operate. Retail. That's what we do. Our unique approach to both Retail and Hospitality are the framework for an exciting and fulfilling career, with multiple opportunities to grow with us on the next stage of our expansion. Convenience will always be at the heart of our business but our collaborative work, creativity and adaptive nature are what really set us apart from anyone else. Our goal is simple- to turn every guests' visit into an unforgettable experience. Came in for eggs but picked up some craft beer, needed toilet roll but left with some local street food...you get the picture.

Most importantly of all, we care about you. Yes, you. Your open mindedness, creativity and the ability to think critically are a match made in heaven for the dedication we have to our people, in fact, I think we'd really get on, don't you? Let's have a chat....

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## **Who are you?**

You have a proven track record of successfully assisting in the management of Retail or Hospitality venues, or you are a multi-talented, cross-trained genius who has done both. Preferably, we'd like you to have at least one years' experience in a role, or you are currently a mega-ambitious team member looking to take the next step in your career. Most importantly, you will have confidence, personality and impeccable people skills, always striving to champion the values of our business at all times. You keep nodding... this does sound like you doesn't it? Now we're getting somewhere! Let's look at the important stuff.

## **What can we do for you?**

I mean, besides the obvious things like ongoing training and development, a clear path for progression within the business and the opportunity to influence your own site, we'll sweeten the deal with:

- Performance bonus
- Employee retail discount
- Employee development plans
- 50% discount with onsite Street food vendors
- Onsite coffee shop allowance

The opportunity to work with local suppliers, businesses & concepts

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## What can you do for us?

This isn't a one-way street though; we will need you to:

- Assist the management in delegating to colleagues to ensure the efficient running of your site
- Oversee and assist with day-to-day operations
- Design strategy and set goals for growth
- Resolve health and safety, legal and security issues
- Respond to customer complaints and comments
- Manage stock levels and make key decisions about stock control
- Analyse sales figures and forecast future sales
- Use information technology to record sales figures, analyse data and forward plan
- Order stock from suppliers as and when needed
- Organise cover for all non-attendable shifts
- Ensure employees work productively and develop professionally
- Ensure all staff follow health and safety regulations
- Ensure high levels of customer satisfaction through excellent service
- Prepare and serve speciality coffee to Store Group company standards
- Maintain store standards, general cleanliness, tidiness, consistency and functionality of the venue
- Operation of tills & cash handling
- Assist with all site operations including retail and food & beverage departments
- Prepare foods such as pastries or baked goods, ground coffee beans, brew coffee and tea and serve items to customers
- Clean and restock work and dining areas, empty waste and sanitise equipment and utensils
- Learn about brewing methods, beverage blends, food preparation, and presentation techniques to improve food quality
- Update signage and displays to attract customers
- Monitor stock inventory and replenish items in display cases, at tables, or behind the counter
- Follow all H&S, Food Hygiene and COSHH procedures correctly
- Complete all reasonable tasks set by management.

## What can we do together?

Your attention to detail and impeccable customer service combined with our excellent facilities and dedication to employees are a fantastic framework for a rewarding career at Store Group. We have exciting plans for new developments in the coming months and welcome ambitious and hardworking people to join us in this next stage.

We build on ideas, interaction, engagement and growth and firmly believe in championing our local community, working alongside local suppliers and businesses to create an exciting and inclusive venue for everyone to enjoy (I need to stop before I get emotional).

If you are who you say you are and feel an overwhelming sense of inspiration from this advert, make yourself stand out and we'll be in touch. See you soon.

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Interested in joining our growing family?

Send your CV and cover letter to [jobs@store-group.co.uk](mailto:jobs@store-group.co.uk)

Please specify the job title in the email subject.